



AGENDA

Session Three: Consumer Pro | Best Practice Seminar **CELEBRATE, CULTIVATE & COLLABORATE** 22nd May 2023 (11.00 – 13.00 CET)

TIMING	CONTENT DETAILS
11.00 – 11.05 (5')	WELCOME BACK & INTRODUCTIONS Introducing our “Toe dip” in AI and Enforcement Tech
11.05 – 11.45 (40')	General Introduction to AI <i>Frederico Oliveira Da Silva, BEUC Senior Legal Officer</i>
11.45 – 11.50 (5')	Stretch Legs Break
11.50– 12.10 (20')	AI and Consumer Protection – Enforcement <ul style="list-style-type: none"> • Introduction to the research • What is ENFTECH, and its potential • Available e-tools <i>Professor Christine Riefa, University of Reading, UK</i>
12.10 -12.25 (15')	Introduction to the work of being done at the EU e-Lab at the European Commission <ul style="list-style-type: none"> • What work is being done • Introduction to the Open-Source tools for use • How to access the tools <i>Margarita Tuch, EU e-Lab at the European Commission</i>
12.25 – 12.35 (10')	AI tools that scan contractual clauses and detect potentially unfair clauses. Introduction to AI tools being developed to scan contractual clauses and detect potentially unfair clauses. <i>Piotr Adamczewski, UOKIK, Office of Competition and Consumer Protection, Poland</i>
12.35 – 12.50 (15')	Q&A session with all the guests
12.50 – 13.00	CLOSING – What’s coming next!